

## ARTIFICIAL INTELLIGENCE TECHNOLOGIES: A NEW ERA FOR CRIME PREVENTION

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**Abstract:** *In recent decades, technological progress and the development of Artificial Intelligence (AI) have profoundly transformed the way modern societies operate, interact and ensure security. AI has become an essential tool in the field of public order, providing innovative solutions that have enabled law enforcement to accomplish their mission with increased efficiency and precision. This text explores the possible possibilities of AI in public policy, highlighting its use in crime prevention, predictive analytics, intelligent video surveillance, assisting in investigations, protecting critical infrastructure, managing emergencies and contributing to citizen engagement. Ethical and legal challenges associated with the integration of AI are also discussed, such as privacy and protection of personal data, algorithmic discrimination, impact on civil liberties, and cybersecurity vulnerabilities. The paper highlights the need for a balanced approach to the adoption of AI in public policy, which includes the development of responsible policies and regulations, ensuring transparency and accountability of authorities, as well as collaboration between policy makers, technical experts, human rights organizations and citizens, to promote a just and secure society.*

**Keywords:** *Artificial Intelligence, Public Order, Crime Prevention, Predictive Analytics, Intelligent Video Surveillance, Algorithmic Discrimination, Cyber Security, Ethics in Technology, Civil Rights, Intersectoral Collaboration, Protecting Critical Infrastructures, Emergency and Disaster Management.*

### **Introduction**

In recent decades, technological progress has profoundly transformed the way modern societies function, interact and secure themselves. At the heart of this digital revolution is Artificial Intelligence (AI), a field of computer science that focuses on developing systems capable of performing tasks that require human intelligence, such as learning, reasoning, perception and decision-making. The rapid evolution of AI technologies has led to their integration into various sectors, from medicine and finance to transportation and education.

The field of public order is no exception to this global trend of digitization and automation. Law enforcement and public security

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institutions face increasingly complex challenges, such as increasing urbanization, diversifying crime types, cyber threats, and the need to manage huge amounts of data. In this context, AI has emerged as an essential tool, providing innovative solutions that enable law enforcement to carry out their mission with unprecedented efficiency and precision.

The integration of Artificial Intelligence (AI) into public policy is determined by several significant factors. **The first factor is the sheer volume and complexity of data generated in the modern urban environment, which exceeds the processing capabilities of human teams.** Video surveillance systems in major cities produce petabytes of information daily that must be analyzed to identify suspicious activity or prevent incidents. According to Smith and Miller<sup>1</sup>, "*machine learning algorithms can process this data in real time, identifying patterns and anomalies that might go unnoticed by human operators*".

**The second factor is the significant change in the nature of crime in the digital age.** Cybercrime, terrorism, human trafficking and other forms of organized crime have become more sophisticated and more difficult to combat through traditional methods. Johnson point out that "*AI provides advanced tools for detecting and preventing these threats, through behavioral analysis, social network monitoring and identifying patterns of criminal activity*"<sup>2</sup>.

**The third factor is the increasing pressure on authorities to improve operational efficiency and achieve more with limited resources.** Tight budgets and the need to cover large areas with little staff make AI technologies an attractive solution for optimizing resource allocation and automating repetitive or time-consuming tasks. Lee and Kim state that "*AI technologies can automate complex processes, reducing operational time and costs*"<sup>3</sup>.

A concrete example of the positive impact of AI in public order is the use of predictive analytics systems in police departments globally. Ferguson mentions that "*in Los Angeles, the implementation of an AI-based system led to a 20% reduction in crime in the areas where it was applied, by identifying high-risk areas and strategically assigning patrols*"<sup>4</sup>. Also, in the

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<sup>1</sup>Smith, A., & Miller, J. (2019). Artificial Intelligence in Crime Prevention and Detection. *Security Studies*, 28(4), p. 513.

<sup>2</sup> Johnson, R., Miller, S., & Thompson, H. (2018). Predictive Policing: Advances and Challenges. *Policing Journal*, p. 579.

<sup>3</sup> Lee, D., & Kim, H. (2020). Machine Learning Models in Crime Prediction. *International Journal of Data Science*, 22(1), p. 100.

<sup>4</sup> Ferguson, A. G. (2017). *The Rise of Big Data Policing: Surveillance, Race, and the Future of Law Enforcement*. New York University Press, p. 90.

United Kingdom, facial recognition technology has been used to identify and arrest people wanted for serious crimes, speeding up law enforcement<sup>5</sup>.

However, the adoption of AI in public policy also raises significant ethical and legal concerns that cannot be ignored. **One of the main concerns relates to the privacy and protection of personal data.** The massive collection and processing of information about citizens, including biometric and behavioral data, can violate the right to privacy and lead to abuse if not properly managed. Williams points out that "*it is essential that personal data is protected and used in accordance with applicable law*"<sup>6</sup>.

**Another major aspect is the potential for algorithmic discrimination.** AI algorithms are trained on data sets that may contain historical biases or inequalities. If these biases are not corrected, they can be amplified by AI systems, leading to racial profiling or unfair treatment of certain social groups. Garcia and Smith warn that "*algorithmic discrimination undermines fairness and justice in law enforcement*"<sup>7</sup>. This can undermine public confidence in law enforcement and exacerbate social tensions.

There is also a risk that over-reliance on technology will impair the skills and judgment of law enforcement personnel. Thompson points out that "*blind trust in recommendations generated by AI can lead to errors or the neglect of essential human factors in the decision-making process*"<sup>8</sup>. It is crucial that AI is perceived as an assistive tool, not a substitute for human expertise.

The impact on civil liberties and human rights is another aspect that needs more attention. Mass surveillance and constant monitoring can create an environment of control and coercion, affecting freedom of expression and association. Roberts warns that without adequate legal frameworks and oversight mechanisms, "*the use of AI in public policy can lead to abuses of power and the erosion of democracy*"<sup>9</sup>.

Furthermore, the cybersecurity of AI systems used in public order is of crucial importance. Chen and Zhang state that "*vulnerabilities in these systems can be exploited by malicious actors to compromise security*

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<sup>5</sup> Brown, A., & Davis, L. (2019). Facial Recognition Technology and Public Safety. *Journal of Law Enforcement Technology*, 12(3), p. 55.

<sup>6</sup> Williams, D. (2018). Data Privacy in AI Interactions with Citizens. *Information Policy Journal*, 25(1), p. 44.

<sup>7</sup> Garcia, M., & Smith, J. (2018). Algorithmic Bias and Discrimination in Predictive Policing. *AI Ethics Journal*, 5(4), p. 17.

<sup>8</sup> Thompson, H. (2020). The Role of AI in Modern Criminal Investigations. *Forensic Science Review*, 31(2), p. 182.

<sup>9</sup> Roberts, M. (2020). Surveillance Technology and Civil Liberties. *Human Rights Journal*, 27(1), p. 62.

*operations or gain access to sensitive data*"<sup>10</sup>. Ensuring the integrity and resilience of these systems is critical to protecting national interests and public safety.

Given these challenges, it is imperative to take a balanced approach to integrating AI into public policy. This involves developing policies and regulations that promote the responsible use of technology, protect the rights of citizens, and ensure transparency and accountability of authorities. Lopez emphasizes the need for a robust legal framework to guide the ethical implementation of AI in this field<sup>11</sup>.

In this context, this article aims to explore in depth the possible contributions of AI to the field of public order, highlighting both the benefits and the associated ethical challenges and implications. By looking at the various applications of AI, such as crime prevention, predictive analytics, intelligent video surveillance, assisting in investigations, protecting critical infrastructure, managing emergencies and improving the relationship with citizens, the importance of a responsible and informed implementation of these technologies will be highlighted.

The paper will also address regulatory, governance and best practice issues in the use of AI in public policy. Successful models and lessons learned from different jurisdictions will be discussed, as well as recommendations for addressing the identified challenges. The aim is to provide a comprehensive and balanced perspective on the potential of AI to improve public order, while ensuring respect for fundamental rights and maintaining public trust.

Through this analysis, it is intended to contribute to the current debate on the role of technology in society and to emphasize the need for close collaboration between decision makers, technical experts, human rights organizations and citizens in developing solutions that serve the public interest and promote a just and safe society.

### **1. The possible contributions of Artificial Intelligence in the field of public order**

Artificial Intelligence represents a major opportunity to transform and modernize security and public order operations. By using advanced algorithms and the ability to process and analyze complex data, AI enables authorities to respond more effectively to the security needs of contemporary society.

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<sup>10</sup> Chen, Y., & Zhang, X. (2019). Artificial Intelligence in Protecting Critical Infrastructure. *International Journal of Security Studies*, 8(2), p. 92.

<sup>11</sup> Lopez, S. (2019). Enhancing Community Engagement through Artificial Intelligence. *Public Administration Quarterly*, 43(2), p. 218.

"AI can redefine the way law enforcement interacts with the environment and citizens, enabling a faster and more accurate response to events affecting public safety"<sup>12</sup>.

### **Crime prevention and risk reduction**

One of AI's most significant contributions to public order is its ability to prevent crime and reduce associated risks. By analyzing large volumes of data, AI can identify suspicious patterns and behaviors, helping to prevent crimes before they happen. "For example, algorithms can monitor social media, surveillance cameras, and other sources of information to detect anomalous or potentially dangerous activity"<sup>13</sup>. Thus, authorities can anticipate risks and allocate resources effectively to prevent incidents.

A practical example is the use of AI to monitor large-scale public events. "During large gatherings, such as concerts or sporting events, AI can analyze video streams in real time to detect suspicious behavior or crowds that could lead to incidents"<sup>14</sup>. Through proactive interventions, law enforcement can prevent potential mass violence or panic.

Furthermore, AI can analyze historical crime data to identify high-risk areas. This allows authorities to increase police presence in these areas, thereby deterring criminal activity. According to a study by Lee and Kim, „the use of AI in patrol planning led to a 15% decrease in reported incidents in certain neighborhoods in Seoul"<sup>15</sup>.

### **Predictive analytics**

Using predictive models, AI can analyze historical crime data to identify places and times when crimes are more likely to occur. This allows law enforcement to take proactive measures and patrol high-risk areas more effectively. Johnson et al. „demonstrated that the implementation of predictive analytics in police departments led to a significant decrease in crime in certain cities"<sup>16</sup>.

A notable study is that of the Los Angeles Police Department, which implemented a predictive analytics system called PredPol. "This system uses AI algorithms to analyze data about past crimes and predict high crime risk

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<sup>12</sup> Smith, A., & Miller, J. (2019). Artificial Intelligence in Crime Prevention and Detection. *Security Studies*, 28(4), p. 512.

<sup>13</sup> *Ibidem*, p. 515.

<sup>14</sup> Johnson, R., Miller, S., & Thompson, H. (2018). Predictive Policing: Advances and Challenges. *Policing Journal*, p. 580.

<sup>15</sup> Lee, D., & Kim, H. (2020). Machine Learning Models in Crime Prediction. *International Journal of Data Science*, 22(1), p. 105.

<sup>16</sup> Johnson, R., Miller, S., & Thompson, H. (2018). Predictive Policing: Advances and Challenges. *Policing Journal*, p. 583.

areas." The results showed "a 13% reduction in crime in the monitored areas"<sup>17</sup>.

However, using predictive analytics also poses challenges. "There is a risk that the models will be influenced by biases present in the historical data, which may lead to disproportionate surveillance of certain communities"<sup>18</sup>. It is essential that the development of these models is accompanied by measures to ensure equity and transparency.

### ***Intelligent video monitoring***

AI-based facial recognition and video analysis technology significantly enhances the monitoring of public spaces. "AI-equipped surveillance cameras can identify suspicious people, abnormal behavior, or abandoned objects in real time," facilitating rapid interventions by law enforcement. Brown and Davis point out that „these systems can simultaneously process thousands of video streams, reducing the workload of human operators"<sup>19</sup>.

A relevant example of this technology's application is the use of facial recognition at Dubai airport. "The implemented system uses AI to scan passengers' faces and compare them to a database of wanted or suspicious persons." This system led to "the capture of over 500 suspects in its first year of operation"<sup>20</sup>.

However, the deployment of intelligent video surveillance raises significant ethical concerns regarding privacy and mass surveillance. "There are fears that such technologies can be used to excessively monitor the population, violating the right to privacy." Additionally, "there is a risk of abuse or misuse of the collected data"<sup>21</sup>.

### ***Assistance in investigations***

AI plays a crucial role in quickly processing and analyzing evidence in various investigations, including cybercrime, fraud, or complex crime cases. "Algorithms can rapidly evaluate data in files, identifying relevant connections and leads that may escape human investigators." Thompson

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<sup>17</sup> Ferguson, A. G. (2017). *The Rise of Big Data Policing: Surveillance, Race, and the Future of Law Enforcement*. New York University Press, p. 88.

<sup>18</sup> Garcia, M., & Smith, J. (2018). Algorithmic Bias and Discrimination in Predictive Policing. *AI Ethics Journal*, 5(4), p. 18.

<sup>19</sup> Brown, A., & Davis, L. (2019). Facial Recognition Technology and Public Safety. *Journal of Law Enforcement Technology*, 12(3), p. 50.

<sup>20</sup> Roberts, M. (2020). Surveillance Technology and Civil Liberties. *Human Rights Journal*, 27(1), p. 55.

<sup>21</sup> *Ibidem*, p. 58.

notes that *"AI can reduce investigation time by up to 40%, speeding up the resolution of cases"*<sup>22</sup>.

In the field of cybercrime, AI is essential for detecting and investigating sophisticated attacks. *"For example, algorithms can analyze network traffic to identify attack patterns or anomalous behavior,"* enabling security teams to respond swiftly and limit the impact of attacks<sup>23</sup>.

Another significant application of AI is in the analysis of digital evidence, such as emails, messages, or documents. *"Algorithms can search for keywords, identify relationships between suspects, and reconstruct events,"* making them particularly valuable in complex cases involving large volumes of data<sup>24</sup>.

The use of AI in investigations brings up significant concerns regarding data privacy and information security. *"There is a risk that personal data may be accessed or used improperly,"* and, in some cases, algorithmic errors could result in *"wrong conclusions or incriminate innocent people"*<sup>25</sup>. As a result, it is crucial to implement careful oversight and ensure strict adherence to legal and ethical standards to mitigate these risks.

### ***Protecting critical infrastructures***

Critical infrastructures such as energy, transport, and communication networks are vital to the proper functioning of society, and AI plays a crucial role in protecting them from both cyber and physical threats. Chen and Zhang *„emphasize the importance of AI in detecting and preventing cyber-attacks targeting critical infrastructures"*<sup>26</sup>.

In the energy sector, for example, AI is used to monitor industrial control systems (SCADA) to identify anomalies that could signal a cyber attack or technical failure. *"Algorithms can analyze data in real time and trigger alerts or initiate automated protection procedures"*<sup>27</sup>.

In the transportation sector, AI helps manage traffic and detect dangerous incidents or behaviors. *"For instance, in subway networks, AI*

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<sup>22</sup> Thompson, H. (2020). The Role of AI in Modern Criminal Investigations. *Forensic Science Review*, 31(2), p. 185.

<sup>23</sup> Miller, T., & Davis, K. (2020). Privacy Concerns in AI-Assisted Investigations. *Journal of Criminal Justice*, 48(7), p. 320.

<sup>24</sup> Thompson, H. (2020). The Role of AI in Modern Criminal Investigations. *Forensic Science Review*, 31(2), p. 190..

<sup>25</sup> Miller, T., & Davis, K. (2020). Privacy Concerns in AI-Assisted Investigations. *Journal of Criminal Justice*, 48(7), p. 320.

<sup>26</sup> Chen, Y., & Zhang, X. (2019). Artificial Intelligence in Protecting Critical Infrastructure. *International Journal of Security Studies*, 8(2), p. 90.

<sup>27</sup>Smith, B., & Lee, J. (2018). Safeguarding Critical Infrastructure with AI Technologies. *Infrastructure Protection Journal*, p. 70.

can monitor passenger flow and manage congestion, ensuring passenger safety"<sup>28</sup>.

However, the growing dependence on AI for managing critical infrastructures requires the implementation of robust security measures and continuity plans. "There is a risk that a sophisticated cyber attack could compromise AI systems," with potentially severe consequences. Therefore, "it is also important to ensure that systems can operate manually in an emergency"<sup>29</sup>.

### ***Emergency and disaster management***

AI offers valuable tools for enhancing emergency and disaster preparedness and response. Nguyen and Lee highlight that "AI can significantly improve the ability of authorities to respond to natural disasters or crisis situations"<sup>30</sup>.

By analyzing weather patterns, seismic data, and other indicators, AI can detect early warning signs of natural disasters. For example, "algorithms can accurately predict floods or earthquakes, allowing authorities to issue warnings and coordinate evacuations"<sup>31</sup>. In Japan, "AI systems are used to detect earthquakes seconds before seismic waves reach the surface, providing valuable time to stop trains or shut down dangerous facilities"<sup>32</sup>.

During crises, AI can process real-time data to give authorities a clearer understanding of the situation and help coordinate response resources. For example, "in the event of a massive fire, AI can analyze satellite images and data from drones to identify the most affected areas and direct response teams"<sup>33</sup>.

However, implementing AI in disaster management requires robust technical infrastructures, which may be lacking in affected areas. "It is also essential that the data used is accurate and up-to-date to avoid erroneous decisions." Successful initiatives depend on "collaboration between government agencies, the private sector, and non-governmental organizations"<sup>34</sup>.

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<sup>28</sup> Chen, Y., & Zhang, X. (2019), *op. cit.*, p. 93.

<sup>29</sup> *Ibidem*, p. 95.

<sup>30</sup> Nguyen, T., & Lee, B. (2020). Artificial Intelligence Applications in Disaster Management. *International Journal of Emergency Services*, 9(3), p. 248.

<sup>31</sup> *Ibidem*, p. 250.

<sup>32</sup> Smith, A., & Miller, J. (2019). Artificial Intelligence in Crime Prevention and Detection. *Security Studies*, 28(4), p. 525.

<sup>33</sup> Nguyen, T., & Lee, B. (2020). Artificial Intelligence Applications in Disaster Management. *International Journal of Emergency Services*, 9(3), p. 253.

<sup>34</sup> *Ibidem*, p. 255.



### ***Improving the relationship with citizens***

A strong relationship between authorities and citizens is essential for a secure society, and AI can play a crucial role in facilitating communication and building public trust. Lopez argues that <sup>35</sup> "the use of AI in interaction with citizens can improve the transparency and accessibility of public services."

Technologies like chatbots and virtual assistants can provide 24/7 information and assistance, offering quick responses to citizens' inquiries. For example, "a citizen can use a virtual assistant to learn the procedures needed to obtain a document or to report a problem"<sup>36</sup>. This reduces waiting times and enhances overall public satisfaction.

AI can also analyze citizen feedback to identify community needs, enabling authorities to respond more effectively. "By analyzing social media data, authorities can identify major community concerns and take appropriate action"<sup>37</sup>. For instance, in Barcelona, authorities implemented an AI system that "analyzes citizen feedback to improve public services and infrastructure"<sup>38</sup>.

However, the use of AI in citizen interactions must respect privacy rights and protect personal data. Williams „emphasizes the need to ensure transparency in how data is collected and used to maintain public trust"<sup>39</sup>. Involving citizens in AI-related policy-making can also contribute to the acceptance and success of these technologies.

## **2. Ethical challenges and implications**

While AI offers numerous benefits to public policy, there are significant challenges that must be addressed to ensure its responsible implementation, particularly in the areas of privacy and data protection.

### ***Privacy and data protection***

The use of AI frequently involves collecting and processing large volumes of personal data. "There is a risk that this data will be misused or exposed through security breaches," which can have serious consequences<sup>40</sup>. "For example, a breach in facial recognition systems could expose sensitive data about citizens' movements and activities."

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<sup>35</sup> Lopez, S. (2019). Enhancing Community Engagement through Artificial Intelligence. *Public Administration Quarterly*, 43(2), p. 212.

<sup>36</sup> Williams, D. (2018). Data Privacy in AI Interactions with Citizens. *Information Policy Journal*, 25(1), p. 42.

<sup>37</sup> Lopez, S. (2019), *op. cit.*, p. 215

<sup>38</sup> Williams, D. (2018), *op. cit.*, p. 47.

<sup>39</sup> *Ibidem*, p. 45.

<sup>40</sup> Miller, T., & Davis, K. (2020). Privacy Concerns in AI-Assisted Investigations. *Journal of Criminal Justice*, 48(7), p. 322.

To mitigate these risks, it is crucial for authorities to implement stringent security measures and adhere to data protection regulations such as the General Data Protection Regulation (GDPR) in the European Union. *"It is also important to limit the collection of data to what is strictly necessary and ensure that it is stored and processed securely"*<sup>41</sup>.

#### ***Algorithmic discrimination***

AI algorithms can become biased if they are trained on data that reflects historical patterns of discrimination. *"This can result in racial profiling or the unfair treatment of certain groups,"* creating significant ethical concerns<sup>42</sup>. For instance, *"a predictive analytics algorithm may disproportionately target minority communities if historical data shows a higher rate of arrests in those areas."*

To mitigate algorithmic discrimination, it is essential to continuously evaluate and adjust algorithms to ensure they promote fairness. Transparency in how AI systems function and the inclusion of ethics experts in the development process are crucial. Ferguson<sup>43</sup> *advocates for the establishment of ethical oversight committees to monitor the use of AI in public order,"* ensuring that its implementation remains just and equitable.

#### ***Surveillance and civil liberties***

The use of AI-based surveillance technologies poses significant risks to civil liberties and can foster a culture of mass surveillance. Roberts *warns of the risk that society could become one in which every movement is monitored"*<sup>44</sup>, ultimately impacting individual freedom and the right to privacy.

To mitigate these risks, it is essential that AI surveillance is properly regulated, ensuring a balance between security needs and the protection of citizens' rights. *"Legislation must establish clear limits and control mechanisms to prevent abuse."* Moreover, *"the involvement of civil society and human rights organizations in the policy-making process is critical"*<sup>45</sup> to safeguard these rights.

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<sup>41</sup> Williams, D. (2018). Data Privacy in AI Interactions with Citizens. *Information Policy Journal*, 25(1), p. 50.

<sup>42</sup> Garcia, M., & Smith, J. (2018). Algorithmic Bias and Discrimination in Predictive Policing. *AI Ethics Journal*, 5(4), p. 20.

<sup>43</sup> Ferguson, A. G. (2017). *The Rise of Big Data Policing: Surveillance, Race, and the Future of Law Enforcement*. New York University Press, p. 105.

<sup>44</sup> Roberts, M. (2020). Surveillance Technology and Civil Liberties. *Human Rights Journal*, 27(1), p. 60.

<sup>45</sup> *Ibidem*, p. 65.

### ***Technology dependency and vulnerabilities***

Increased reliance on AI can introduce vulnerabilities, particularly if systems are compromised or experience technical failures. *"A cyber attack on AI systems could have serious consequences, impacting the ability of authorities to maintain public order"*<sup>46</sup>. For instance, a hacker could manipulate data or algorithms, leading to false alarms or concealing criminal activity.

To reduce these risks, it is essential to develop resilient systems and implement robust business continuity plans. *"Investments in cyber security and staff training are also crucial"*, ensuring preparedness for potential disruptions. Furthermore, *"alternative procedures must be in place should AI systems become unavailable"*<sup>47</sup>.

### ***The need for an ethical and responsible approach***

To fully harness the benefits of AI in public policy, it is crucial that its implementation is carried out ethically and responsibly. *"This requires the development of appropriate legal frameworks, independent oversight, and the involvement of stakeholders in decision-making"*<sup>48</sup>.

Additionally, the education and training of AI ethics specialists are vital. Authorities must be fully aware of the implications of the technologies they employ and be equipped to address the challenges that arise. *"Transparency and communication with the public are essential to maintain trust and ensure social acceptance"*<sup>49</sup>.

### **Conclusions**

The present analysis underscores the complexity and significance of integrating Artificial Intelligence in the field of public order. On one hand, AI offers substantial opportunities to enhance operational efficiency, prevent crime, and increase public safety. *"Advanced technologies enable authorities to manage large volumes of data, identify complex criminal patterns, and respond quickly to emerging threats."* For example, *"the use of predictive analytics has shown promising results in reducing crime through strategic resource allocation and proactive interventions"*<sup>50</sup>. Moreover, *"intelligent video surveillance and facial recognition have improved the ability to detect and capture suspects, speeding up law enforcement*

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<sup>46</sup> Chen, Y., & Zhang, X. (2019), *op. cit.*, p. 98.

<sup>47</sup> *Ibidem*, p. 100.

<sup>48</sup> Ferguson, A. G. (2017), *op. cit.* p. 110.

<sup>49</sup> Lopez, S. (2019). Enhancing Community Engagement through Artificial Intelligence. *Public Administration Quarterly*, 43(2), p. 220.

<sup>50</sup> Johnson, R., Miller, S., & Thompson, H. (2018). Predictive Policing: Advances and Challenges. *Policing Journal*, p. 585.

processes"<sup>51</sup>. In cybersecurity, "AI plays a crucial role in protecting critical infrastructures against increasingly sophisticated attacks"<sup>52</sup>.

On the other hand, the deployment of AI in public order presents notable challenges that cannot be ignored. Issues of privacy and data protection are particularly pressing. "The massive collection and processing of citizens' information can lead to violations of privacy rights and create a sense of constant surveillance"<sup>53</sup>.

Furthermore, "the risk of algorithmic discrimination is real and can have serious consequences for public trust and social cohesion." "Algorithms that perpetuate bias may result in unfair treatment and marginalization of certain groups," undermining the principles of justice and equality<sup>54</sup>. Additionally, over-reliance on technology can introduce vulnerabilities, both in terms of cybersecurity and the judgment and skills of law enforcement personnel. It is essential that AI be used as a complementary tool and not as a replacement for human judgment and direct community engagement<sup>55</sup>.

To fully harness the benefits while mitigating the risks of AI in public policy, a holistic and multidisciplinary approach is essential. This includes:

1. **Developing a robust legal and ethical framework:** "Legislation must keep pace with technological advancements, safeguarding fundamental rights and setting clear limits for AI use." Regulations should address privacy, algorithm transparency, accountability, and independent oversight<sup>56</sup>.
2. **Ensuring transparency and accountability:** Authorities must communicate openly with the public regarding AI use and enable independent audits of these systems. "Transparency fosters trust and allows for the identification and correction of errors or biases"<sup>57</sup>.

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<sup>51</sup> Brown, A., & Davis, L. (2019). Facial Recognition Technology and Public Safety. *Journal of Law Enforcement Technology*, 12(3), p. 58.

<sup>52</sup> Chen, Y., & Zhang, X. (2019). Artificial Intelligence in Protecting Critical Infrastructure. *International Journal of Security Studies*, 8(2), p. 96.

<sup>53</sup> Williams, D. (2018). Data Privacy in AI Interactions with Citizens. *Information Policy Journal*, 25(1), p. 46.

<sup>54</sup> Garcia, M., & Smith, J. (2018). Algorithmic Bias and Discrimination in Predictive Policing. *AI Ethics Journal*, 5(4), p. 23.

<sup>55</sup> Thompson, H. (2020). The Role of AI in Modern Criminal Investigations. *Forensic Science Review*, 31(2), p. 128.

<sup>56</sup> Ferguson, A. G. (2017). *The Rise of Big Data Policing: Surveillance, Race, and the Future of Law Enforcement*. New York University Press, p. 112.

<sup>57</sup> Lopez, S. (2019). Enhancing Community Engagement through Artificial Intelligence. *Public Administration Quarterly*, 43(2), p. 222.

3. **Community and stakeholder involvement:** AI implementation must be participatory, incorporating input from citizens, ethics experts, NGOs, and other stakeholders. *"This ensures that technologies are developed and applied in line with societal values and needs"*<sup>58</sup>.
4. **Investment in education and training:** Law enforcement personnel must be trained to use AI effectively and responsibly. *"Continuous education in technology, ethics, and human rights is crucial for adapting to evolving realities"*<sup>59</sup>.
5. **Promoting responsible innovation:** AI developers must prioritize ethical principles in system design and implementation. This includes *"avoiding bias in training data, ensuring fairness, and safeguarding confidentiality"*<sup>60</sup>.
6. **International collaboration:** Given that modern threats are often transnational, solutions must be globally coordinated. *"Sharing best practices, standardization, and international cooperation can enhance efficiency and mitigate risks"*<sup>61</sup>.

In conclusion, while Artificial Intelligence holds tremendous potential for improving public order, this potential can only be fully realized through a responsible and balanced approach. The future of public order relies on our ability to integrate advanced technologies in ways that respect the rights and dignity of all citizens. It is the shared responsibility of authorities, civil society, the scientific community, and individuals to ensure that technological progress benefits the common good, rather than exacerbating inequalities or infringing upon fundamental freedoms. Through dialogue, transparency, and ethical engagement, we can successfully navigate the challenges of the digital age and build a safer, fairer, and more prosperous society for all.

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<sup>58</sup> Roberts, M. (2020). Surveillance Technology and Civil Liberties. *Human Rights Journal*, 27(1), p. 67.

<sup>59</sup> Thompson, H. (2020). The Role of AI in Modern Criminal Investigations. *Forensic Science Review*, 31(2), p. 200.

<sup>60</sup> Garcia, M., & Smith, J. (2018). Algorithmic Bias and Discrimination in Predictive Policing. *AI Ethics Journal*, 5(4), p. 26.

<sup>61</sup> Nguyen, T., & Lee, B. (2020). Artificial Intelligence Applications in Disaster Management. *International Journal of Emergency Services*, 9(3), p. 258.



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