

**PERFECT MANAGEMENT AND DISCRIMINATORY
EXPEDITIOUSLY OBTAIN OFFICIAL DOCUMENTS
BY ROMANIAN CITIZENS RESIDING ABROAD**

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Abstract *Public services have been established to meet a general interest of society. Quality of service is closely linked to the public perception of issuance of the requested documents within a short time, claiming a small number of documents required and significant reduction in waiting queues. A recent parliamentary initiative aims to support the Romanian citizens residing abroad for the latter, only between 1 to 31 August each year to obtain within 5 working days various official documents (papers IDs, passports, permits, registration certificates, diploma, etc.). Although it is intended to help the Romanian citizens residing abroad, the installation of the project can generate discrimination and failure to inconsistent application implementation.*

Keywords: strategic planning; Public services; Romanian citizens.

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